# **Utah State Division of Substance Abuse & Mental Health**

# PATS PREVENTION COORDINATOR AREA PLAN INFORMATION (PCAPI) USER MANUAL

VERSION 3.0



**Director:** Randall Bachman

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# **Introduction:**

The Prevention Coordinator Area Plan Information application (PCAPI) is designed to give the local Prevention Coordinator the ability to add and/or modify their own Area Plan programs. In addition, the software allows the Coordinator to add/modify their own Areas, Locations, and Target Populations.

The content of this user manual is partitioned into three sections:

**[Section I]** consists of the policies and procedures which govern the use of PCPAI and PATS.

**[Section II]** contains a presentation of how data security works in PATS.

**[Section III]** contains a flow diagram that displays how the information flows from PCAPI into PATS (i.e. how an Area Plan program relates to, and controls, the data that is collected and entered for the delivery of the program in PATS).

**[Section IV]** contains a high level description regarding PATS three-step data entry process.

**[Section V]** presents the simple "Does and Don'ts" related to using PCAPI. The "Does and Don'ts represent some of the basic operations, such as saving a record, adding a record, etc.

**[Section VI]** consists of the instructions for how to add/modify an Area, a Location, a Target Population, an Area Plan, and a Category.

# **Section I: Policies and Procedures**

## [A] Data Submission

Each Local Authority is required to submit the data regarding the delivery of their prevention services no later than thirty days after the service begins. Likewise, the data entry for each session of the service must be completed thirty days after it is delivered.

Prevention Coordinators have the ability to indicate, in PCAPI, which fiscal quarter(s) a given service they anticipate it will be delivered within. The fiscal quarters are:

Quarter One	July 1 through September 30	
Quarter Two	October 1 through December 31	
Quarter Three	January 1 through March 31	
Quarter Four	April 1 through June 30	

The data entered into PATS is saved and stored on a real time basis. As a result, the moment a piece of information is saved in PATS it can be instantly seen in the system and/or in a report. Since PATS is a "real time" system, the Division of Substance & Mental Health recommends that the user simply go about performing their data entry on a regular daily, weekly, or monthly routine with consideration of the thirty day data entry dead line. If the data is entered on a reasonable, consistent schedule as described above, then the user and their Local Authority agency need not feel concerned about satisfying the dead line because compliance with it is built into such a schedule by default.

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# [B] Issue Ticket

In order to serve PATS users with a formal process for documenting problems and questions which arise with use of the software, the Division has created a procedure for addressing such items. Each user who experiences a problem, raises an issue, or has a question regarding the use of PATS must submit an "Issue Ticket" to the Division of Substance Abuse which details what the problem, issue, or question is.

The process for submitting the ticket is described below.

- [1] The user must go to the Division's website and navigate to the page which contains the hyperlinks for PATS (http://www.hsdsa.utah.gov/DSA\_Web\_Links.htm)
- [2] After navigating to the Web Page, the user must click on the "PATS Issue Ticket Form" hyperlink.
- [3] After the form has loaded, the user must fill in:
  - a. The user's name (required)
  - b. The user's Local Authority agency (required)
  - c. The user's telephone number (required)
  - d. The description of the problem or issue **(required)**
  - e. If an error occurred, then the error message must be included on the form (required when an error is involved)
  - f. Add any other pertinent information
- [4] When the form is completely filled out, the user must click on the "Submit" button located at the bottom of the form.
- [5] After the Issue Ticket has been submitted, the Division will address the ticket with five working days of receiving it.

## [C] Accessing PATS & Its Reports

# **Accessing PATS**

PATS should <u>ONLY</u> be accessed through the Division's website. The URL for PATS is subject to change by forces outside of the Division's control. Consequently, the Division created a Web Page in its site which contains a hyperlink to PATS (<a href="http://www.hsdsa.utah.gov/DSA\_Web\_Links.htm">http://www.hsdsa.utah.gov/DSA\_Web\_Links.htm</a>). The user is welcome to bookmark the Web Page. However, they should <u>NOT</u> bookmark the software URL because when it changes the bookmark will not automatically point to the new URL.

The communication between the user's computer and PATS is digitally encrypted in order to protect the communication link from being hacked into from someone outside of State government. Even so, the probability that someone can somehow circumvent the digital security can increase if the communication link is left open indefinitely. Consequently, the PATS software will "Time Out" if it is not used for more than 30 minutes. If the "Time Out" function is engaged, then the software will abort the user's current session. Aborting the session means that the user will have to log into PATS again before they can use the software.

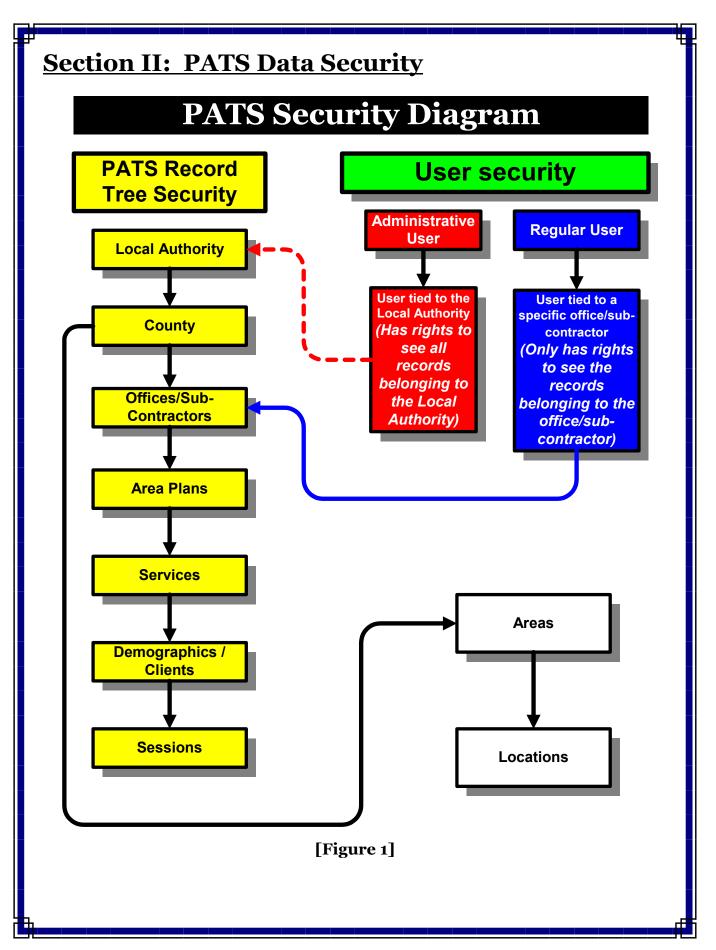
# **PATS Reports**

The PATS Reports for a given Local Authority will also be accessible through the same Web Page described above via the "PATS Reports" hyperlink.

# [D] User Security

In accordance with The Utah State Department of Human Service's security policy, each time a user adds or modifies a record within PATS, the user's ID will be added to the given record when it is newly saved or updated along with the date the transaction takes place. The practice of recording the User's ID serves the purpose of making each user accountable and responsible for the information they manage, add, modify, etc., in PATS. As a result of the policy, each user of PATS can not, under any circumstances, reveal their user ID and password to any individual other than State staff who work in the Department of Human Services or the Division of Information Technology Services (ITS).

If a user does reveal their ID and password to another individual who then uses it to gain access to PATS illegitimately, then the owner of the ID is responsible and liable for any transactions that are made in the software and its database for good or bad because their ID will be stored in the database along with the affected data.



# **PATS Security Documentation:**

PATS security is designed with two levels of user access that controls what an individual user can see. One user type is **Administrative**. The other user type is **Regular**. Administrative users can see all of the data that belongs to the Local Authority they are assigned to. The Regular user can only see the data that belongs the office(s) he/she is assigned to. Hence, depending upon what designation a specific user is given by DSAMH staff (i.e. Administrative or Regular), the user will be restricted in regard to what they can and cannot see.

#### 1. Administrative Users

As Figure 1 depicts, an Administrative user is assigned to a Local Authority. Typically, the Prevention Coordinator is assigned as an Administrative User. The assignment dictates that the Prevention Coordinator can see all of the counties, offices/sub-contractors, Area Plans, Services, Demographics/Clients, and Sessions that are entered in PATS for the specific Local Authority the Coordinator works for.

#### 2. Regular Users

As Figure 1 depicts, a Regular user is assigned to a specific Office/Sub-contractor. Typically, the regular prevention worker is assigned as a Regular User. The assignment dictates that the prevention worker can **only** see the Area Plans, Services, Demographics/Clients, and Sessions that are entered in PATS for the specific Office(s)/Sub-contractor(s) the user is assigned to.

#### 3. Areas & Locations

Areas are generalized regions within a county where prevention services are delivered (i.e. a city, a neighborhood, a school district, etc.). Locations represent specific coordinates where the service is delivered (i.e. the Washington Library, Tintic Elementary School, the Beaver Office, etc.).

Areas are assigned to a county. Locations are assigned to an Area. Consequently, a user can only see the areas and locations which are assigned to the county(ies), and subsequently the office(s)/sub-contractor(s), he/she is attached to. In addition, if two or more offices/sub-contractors exist within the same county, the user(s) assigned to them can see all of the Areas and Locations associated with the county because Offices/Sub-contractors are tied to a county just as Areas/Locations are. However, even though PATS allows a user from one Office to see the locations created for another Office which resides in the same county, it **does not** allow him/her to see the other Office's Area Plans, Services, Demographics/Clients, and Sessions (see Figure 1). Hence, the security described for Regular Users remains intact even though a user can see all of the Locations entered for the county. As a result, Areas and Locations have no bearing on or relevance in determining what Area Plans, Services, etc., a Regular User can see.

#### Section III - Data Flow For PCAPI, PATS, & Billing **PATS Billing Application** Prevention Coordinator Area Plan Information (PCAPI) Application 1st Activity Target Categories Population Areas 2nd 2nd Area Plan Locations **Information** Billing **Payment** Session Transaction Rates **Errors** Information | **Details PATS Application** UnPaid **Finalize** API Sessions Session **Activities Transactions Transactions** (based upon pre-established in **PATS** categories set **Paid Back Out** up in PCAPI) Sessions Session **Transactions** Transactions Regular prevention workers can **Demographics** also add Locations, But NOT AREAS Demographics for services which have no client data must be hand entered.) Billing Offices have client data Attendance filled in.) This loop only applies to services that have clients Diagram 1]

Diagram 1 shows that the PATS software actually consists of three major parts. PCAPI, PATS, and PATS Billing. The following discusses how all three applications work together.

#### 1. PCAPI:

➤ PACPI is used by the Prevention Coordinators to create/set up the data regarding Area Plan prevention programs, Areas, Locations, Target Populations, and Activities. The data entered into PCAPI flows into PATS such that the regular PATS user does not have to renter the information (i.e., once the risk/protective factors, billing information, descriptions, domains, etc., are entered in PCAPI for a prevention program, the regular PATS user does not have to reenter all of that information).

#### 2. **PATS**:

➤ PATS is used to collect data about the planning/preparation for and delivery of prevention services. On the delivery side of PATS, three major kinds of data are collected. They are: selecting a prevention program previously set up in PCAPI, entering the demographic or client data on the people served, and entering sessions. On the activity (planning/preparation) side of PATS, the details of the specific planning/preparation effort is collected.

#### 3. PATS Billing:

➤ PATS Billing is used to process the billing which is applied to a specific session of prevention service.

#### <u>Section IV – PATS Data Entry Process</u> Service Information Add New Location Save Undo Delete Insert Maintain Clients Bessions Demographics API Service Name Adult DUI Education Beaver Senior High Other Description Adult DUI Education Target Pop Name Elementary Age Youth School IOM Class Indicated Services Fiscal Quarter 3 Start Date \* 03/05/2002 Risk Risk Factor << < > >> Delete insert From 0 to 1 Total: 0 **Session Maintenance Demographics** API Service Name Adult DUI Education << < > >> Save Undo Delete Insert Attendance Demographics Clients Other Description Adult DUI Education 5 to 11 Females n Black Date of Session \* Start Date 03/05/2002 12 to 14 Total Gender 0 Hispanic General Count 0 Total Demographics 0 15 to 17 Islander/Asian Total Count 0 Attended 18 to 20 Native American 21 to 24 Multiple Race Hours 25 to 44 Units 45 to 64 Total Race Comments 65 and Over n Total Age 0

[Figure 1]

The process for entering data in PATS generally consists of three-steps. They are:

- [1] creating a Service.
- [2] creating general Demographic or Client specific data.
- [3] creating Sessions.

Regardless of the kind of service that is entered into PATS, the user should follow each step.

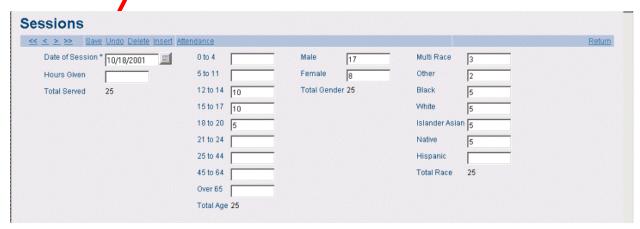
As Section III in this document describes, data flows from the PCAPI application into PATS for the purpose of reducing and simplifying the data entry that a PATS user must do for a given Service. One significant type of data that flows from PCAPI is the designation that the Service will either require Demographic or Client specific data (please see **Section VI: Subsection G** in the **PCAPI User Manual**.) If the Service is marked as requiring demographic data, then Step 2 in Figure 1 above is addressed by simply filling in the demographic data (please see **Section VII – Subsections A or C** in the **PATS User's Manual**). However, if the Service is marked as requiring client specific data, then Step 2 in Figure 1 above is addressed by creating a client roster (please see **Section VII – Subsection B** in the **PATS User's Manual**). In addition, if client data is required, the session attendance will be collected from the "attendance" that is marked for each session from the client roster (please see **Section VII – Subsection B** in the **PATS User's Manual**).

# Section V - Does & Don'ts

1. Do use the **INSERT** button in order to type data in fields on the screen.



2. Do use the **SAVE** button to save the data entered on the screen.



3. Do use the **<u>DELETE</u>** button to remove data previously saved in the database.



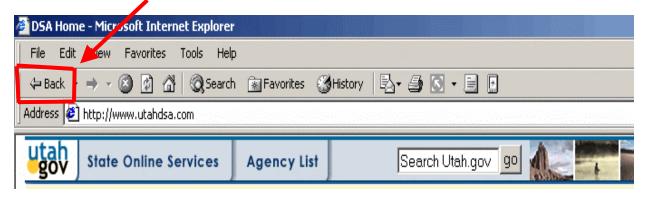
4. Do use the  $\underline{\mathbf{UNDO}}$  button to erase data from the screen without saving it.



5. Do use the **<u>RETURN</u>** Button in order to go back to the previous screen.



6. **Do Not** use the **BACK** button located on your browser to return to a previous screen.



7. Do use the <u>Offices</u> button to travel directly from the Sessions, Clients, or Attendance screens back to the Satellite Offices screen.



8. Do use the <u>Find</u> button to search for an item based upon the criteria contained in the search fields located on the screen.



# Section VI - How To Use PCAPI At A Glance

PCAPI is designed to be an administrative tool that the Prevention Coordinator can use to customize and manage the way data is used and entered inside of PATS for their respective Local Authorities. For the purposes of this manual, the five data entry functions inside of PCAPI will be discussed as twelve subsections within Section VI. They are:

Subsection A - How to add an Area

Subsection B - How to modify an Area

Subsection C - How to add a Location

Subsection D - How to modify a Location

**Subsection E – How to add a Target Population** 

Subsection F - How to modify a Target Population

Subsection G – How to add an Area Plan Program

Subsection H – How to modify an Area Plan Program

Subsection I – How to add a Category

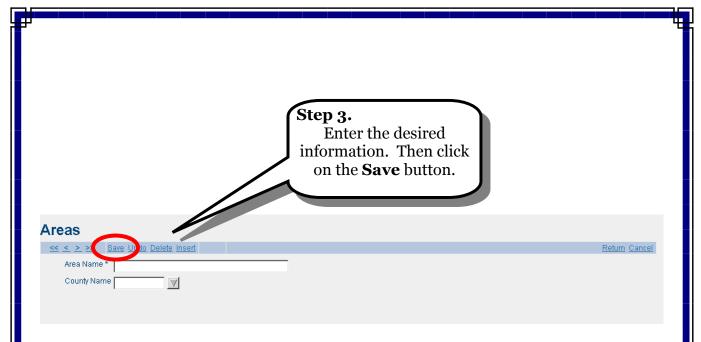
**Subsection J – How to modify a Category** 

Subsection K - How to add a billing rate for an Area Plan Program

Subsection L – How to modify a billing rate

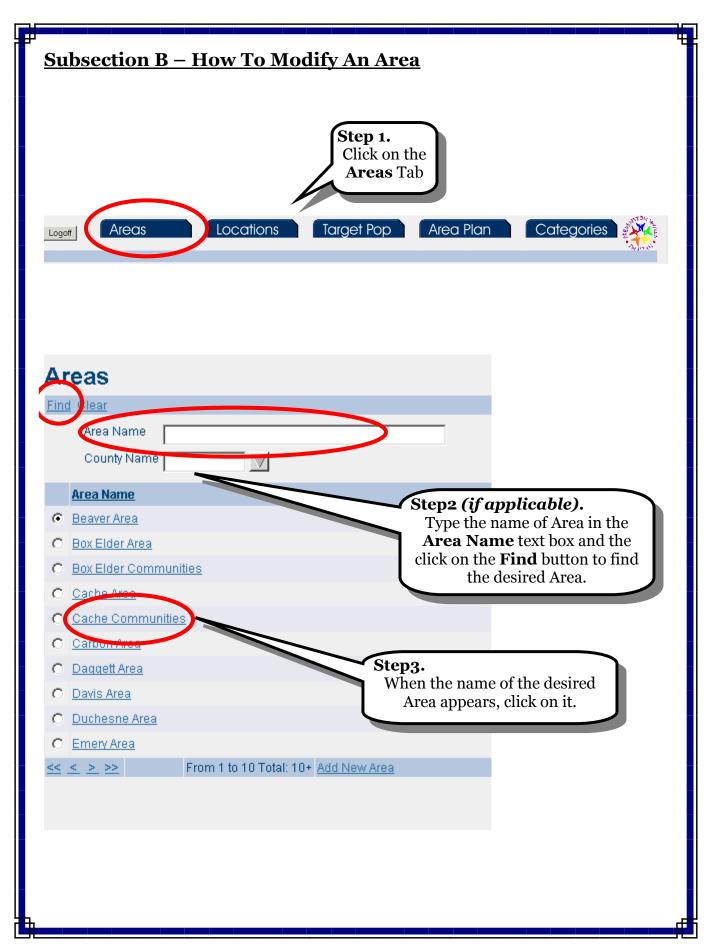
The instructions for each subsection are designed to give the user a quick, condensed review of each step required to complete the data entry process for each item listed above.

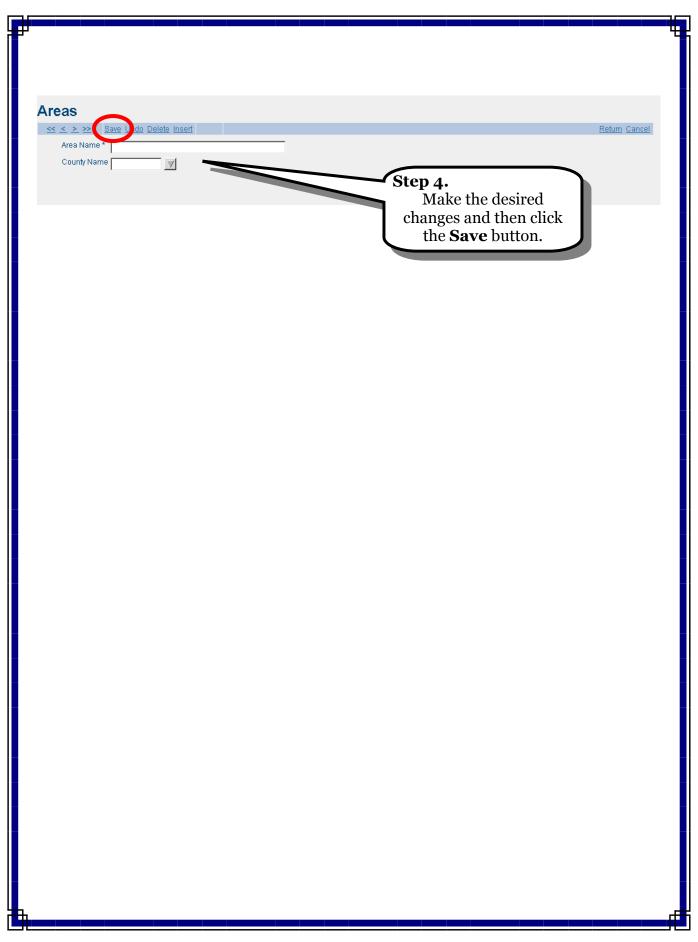


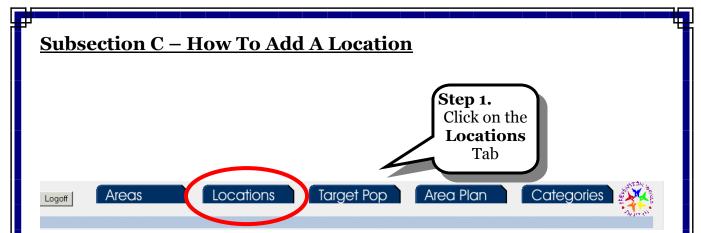


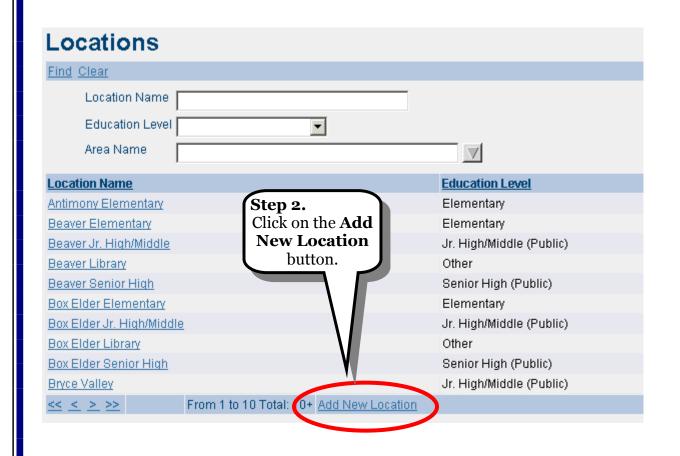
# Required Fields On The "Areas" Screen:

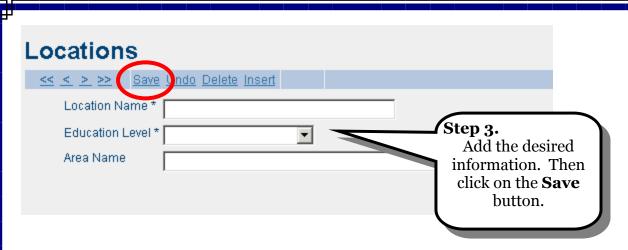
- **Area Name** (The name of the Area that resides in the selected County. **[Note:** an Area can be equal to or less than the actual region covered by the County. An Area can not exceed the region covered by the County]).
- County Name (The name of the County).





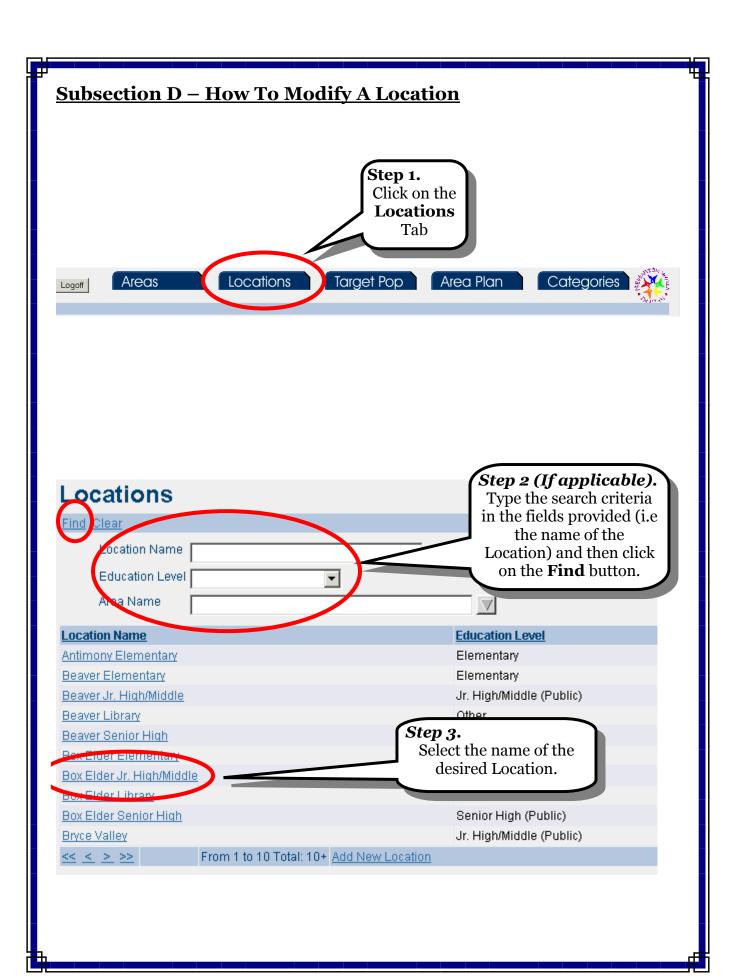


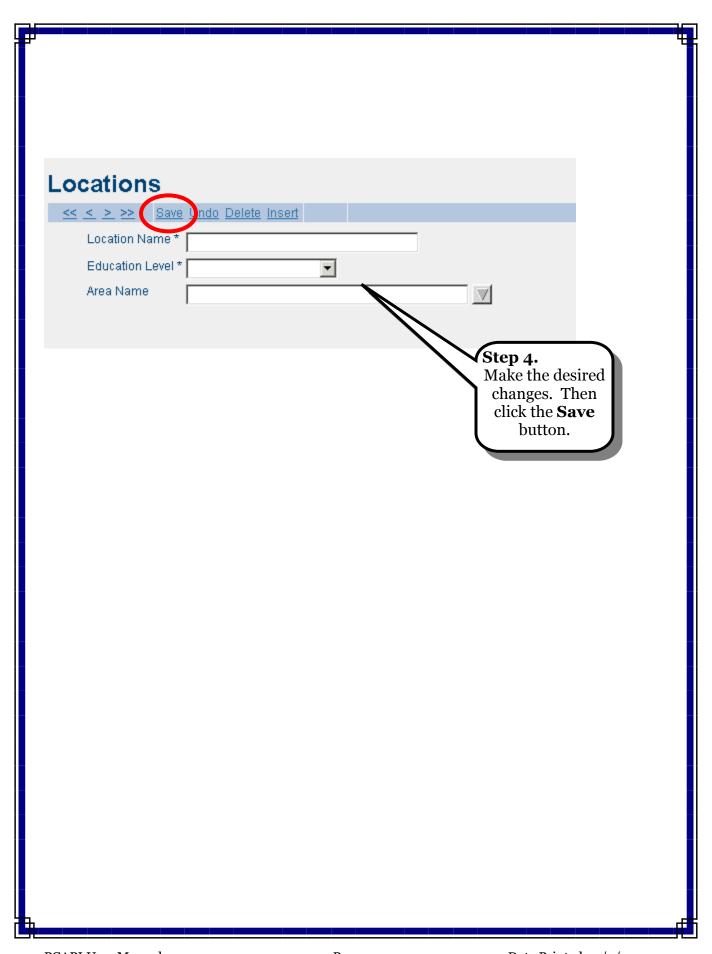




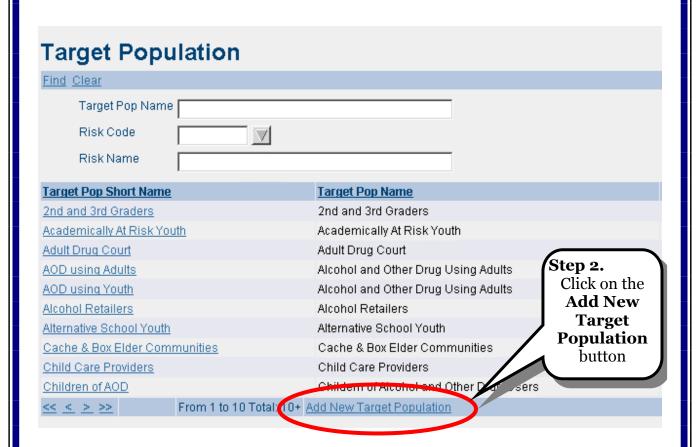
# **Required Fields On The "Locations" Screen:**

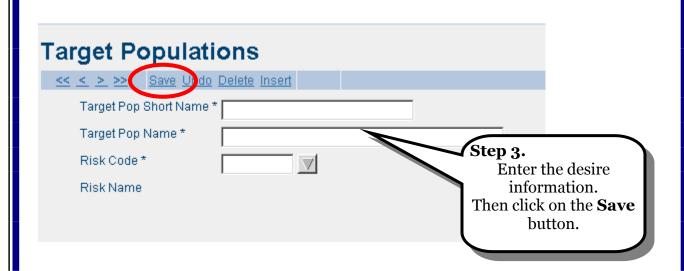
- **Location** Name (the name of the specific location).
- **Education Level** (the level of education served consistently at the location. If no level is appropriate, select OTHER).
- **Area Name** (the Area the Location is within).





# Step 1. Click on the Target Pop Tab Areas Locations Target Pop Area Plan Categories

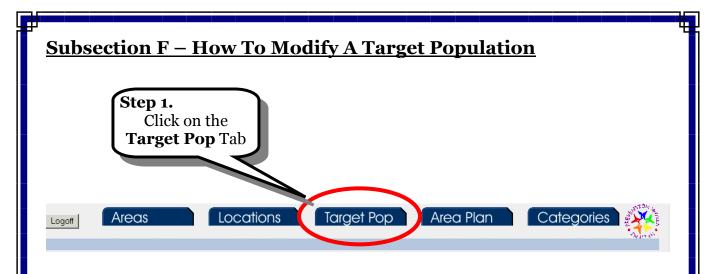


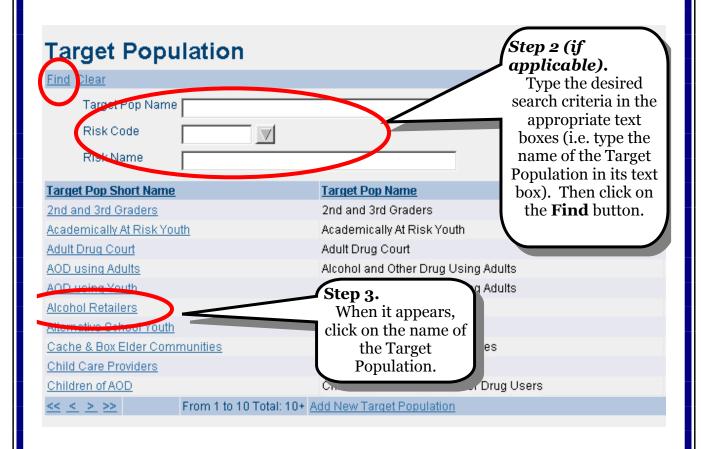


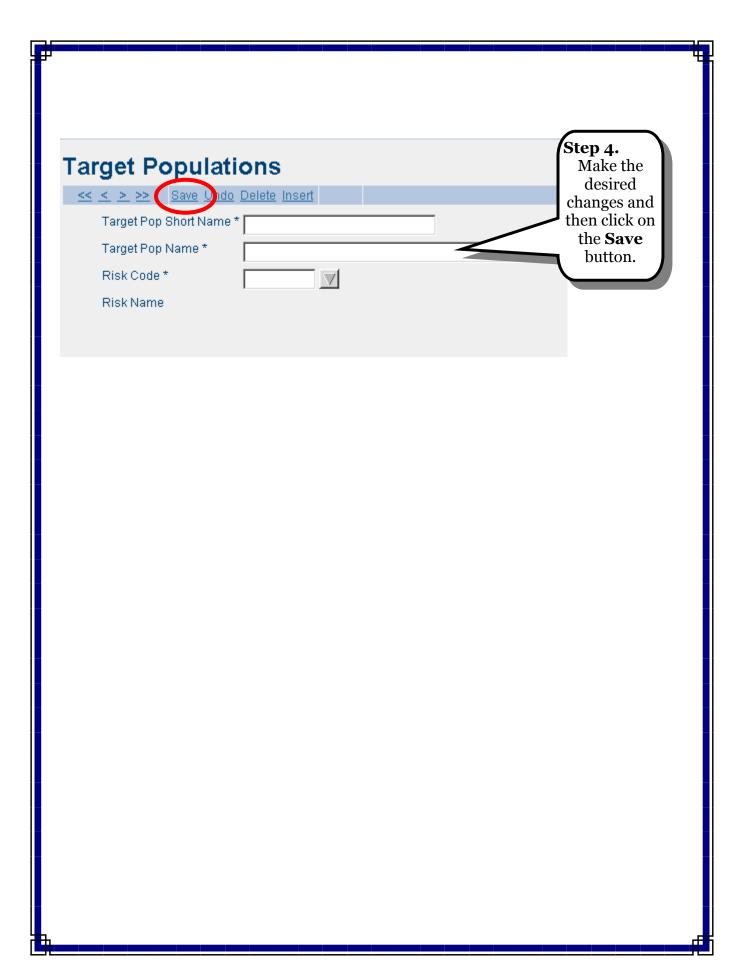
# **Required Fields On The "Target Population" Screen:**

- Target Pop Short Name (The shortened/abbreviated name of the Target population).
- **Target Pop Name** (The complete name of the Target Population).
- **Risk Code** (select the CSAP Risk Category code which best applies to the target population.)

**Note:** if the name of the Target Population is short to begin with, then both text boxes can contain the same information.







# <u>Subsection G – How To Add An Area Plan Program</u>

Step 1. Click on the Area Plan Tab.

Logoff

Areas

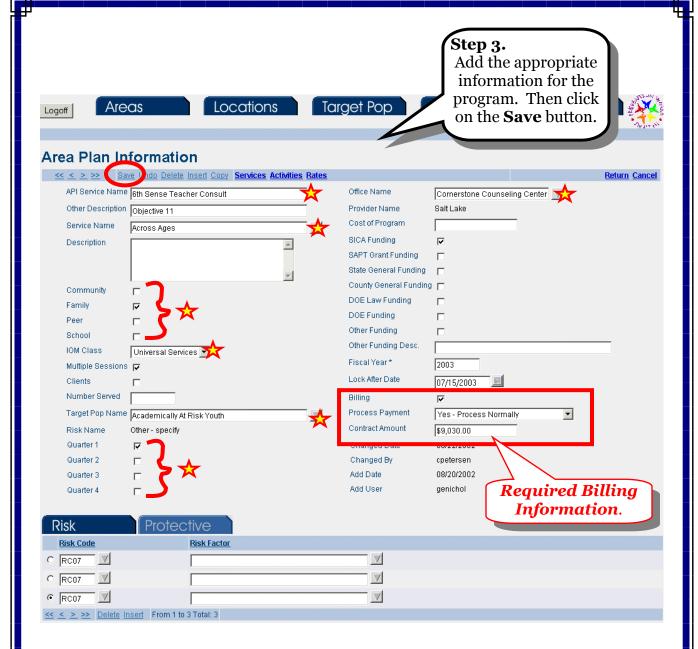
Locations

Target Pop Area Plan

Categories



Area Plan Information						
Find Clear						
API Service Name						
Other Description						
Service Name						
Office Name				_		
Fiscal Year						
API Service Name	Other Description		Service Nam	<u>e</u>		
360 - Meetings	General meetings for prevention activities	on	Planning Meetings			
360 - Meetings	General meetings for prevention activities	on	Planning Meetings			
Across Ages	Dealing with Seniors		Across Ages			
Adult DUI Education	Adult DUI Education		Driving Under the Influence Program (PRI)			
Adult DUI Education	Adult DUI Education		Driving Unde (PRI)	r the Influence Program		
Adult DUI Education	Adult DUI Education		Driving Unde (PRI)	r the Influence Program		
Adult DUI Education	Adult DUI Education		Driving Unde (PRI)	r the Influence Program		
Adult DUI Education	Adult DUI Education		(PRI)	r the Influence Program		
After School Programs	Kids After School		After School	Step 2.		
Adult DUI Education Adu	It DUI Education	Driving Und (PRI)	ler the Influence	Click on the Add Area Plan		
After School Programs Kids	s After School	After Schoo	l Program	button.		
Behavioral Monitoring Mon	itoring Behavioral Areas	Bry's Beb		button.		
<u>&lt;&lt; &lt; &gt; &gt;&gt;</u> Fr	rom 1 to 10 Tota : 10+ Add Area Plan					



# Required Fields On The "Area Plan Information" Screen:

- API Service Name (the name of the Area Plan Program can be a code value or any other designation originated by the Local Authority)
- Service Name (the name for the program assigned by the State Division)
- Select At Least one Domain Name (i.e. Community, Family, etc.)
- IOM Class (i.e. Universal, Selected, or Indicated)
- Target Population Name (the name of the Target Population addressed by the program)
- **Fiscal Quarter** (the quarter(s) in which the program is anticipated to be delivered)
- Office Name (the name of the office which will deliver the program)
- Fiscal Year (the Fiscal Year during which the program will be delivered)
- **Risk Factors** (the risk factors that are addressed by the program)
- **Protective Factors** (the protective factors that are addressed by the program)

# Required Billing Fields On The "Area Plan Information" Screen:

(if the program will be designated as requiring Fee-For-Service-Billing, the following data must be filled in)

- **Billing** (the designation of whether or not the program requires the Fee-For-Service Billing functionality If the box is checked, it = Yes. If the box is unchecked, it = No)
- **Payment Process** (the designation of what kind of payment process the program must be subject to when the billing functionality is run)
- **Contract Amount** (the amount of the contract the program is subject to when the billing functionality is run)

# Optional Fields On The "Area PLan Information" Screen:

- Other Description (a brief description of the Area Plan Program).
- **Number Served** (an estimate for the total number of people who will be served by the program)
- **Cost of Program** (the cost of purchasing/implementing the program)
- **Funding Source** (the source(s) which fund the program)

# Fields On The "Area Plan Information" Screen That Control Data

Entry In PATS: (These items reinforce specific business rules in PATS such that a user can only enter client data, or demographic data, or can not add or modify a service or its sessions after a given date).

- **Multiple Sessions** (If Multiple Sessions is **NOT** checked, then only one session can be entered for service/program in PATS. If Multiple Sessions **IS** checked, then an unlimited number of sessions can be entered for the service/program in PATS).
- Clients (If Clients is <u>NOT</u> checked, then demographic data must be filled in for the service/program in PATS. If Clients <u>IS</u> checked, then client specific data must be filled in for the service/program in PATS).
- Lock After Date (All service/session related data in PATS for a specific Area Plan Program and Fiscal Year <u>CAN NOT</u> be added to, modified, etc., once the calendar date in the field is passed. The calendar date, however, can be changed to whatever date the user sees fit. Even so, the default value of the date is the July 15<sup>th</sup> immediately following the end of the Fiscal Year for which the Area Plan Program was created).



**Caution!** Some data items on the "Area Plan Information" screen significantly and dramatically impact data in the database if they are changed

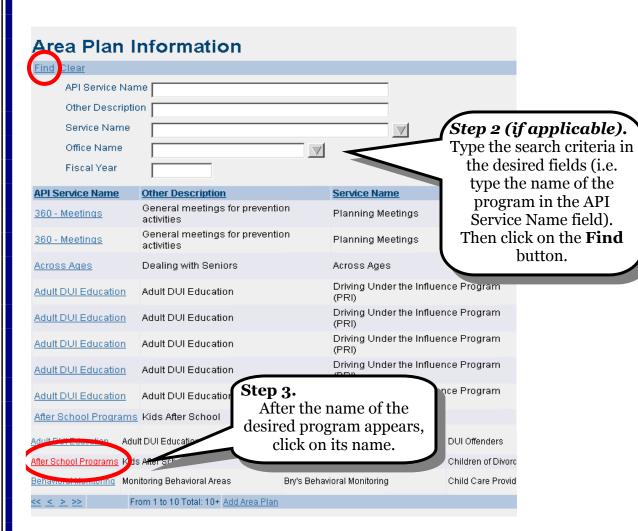
1. Clients: If the Clients check box in an existing Area Plan Program is changed, then all of the data entry completed for it (i.e. meaning the demographic or client data and the attendance of each session) will be deleted from the database for the fiscal year to which they belong. The consequence of changing the Clients check box means that all of the deleted information will have to be reentered by hand to satisfy the new condition

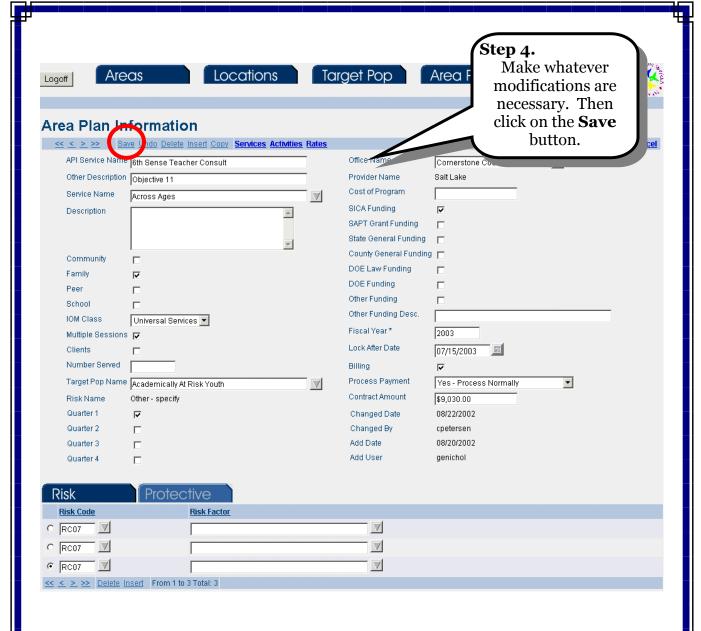
that the check box reflects. For example, if an Area Plan Program originally marked as requiring demographic data (Clients is not checked) is changed to require client data, then all of the demographic records for all of the services entered for that specific program must be replaced with client rosters for the fiscal year to which they belong. Likewise, the attendance for each session of that Area Plan Program must also be reentered by taking role off of the client roster (see **B3. Modify a client's session attendance** in the **PATS User Manual**).

- 2. **Contract Amount:** If the contract amount of an existing Area Plan Program is reduced from its original amount, then all of the finalized billing transactions which belong to it will be credited. Consequently, the transactions will have to be reprocessed and repaid under the new value of the contract during the next billing cycle. In addition, all un-finalized transactions which belong to the Area Plan Program will be deleted and then reprocessed during the next billing cycle.
- **3. Fiscal Year:** If the fiscal year for an existing Area Plan Program is changed, then the user's ability to change or add to its services/demographics/sessions will be affected. For example, if an Area Plan created for FY2003 is changed to FY2004 when the current fiscal year is 2003, then the Area Plan will no longer be available for data entry in PATS until FY2004 rolls around.
- **4. Lock After Date:** The lock after date prevents the services/demographics/sessions for a given Area Plan from being changed or added to after the lock after date has passed. For example, if the lock after date for an Area Plan is set for 7/15/2003, then none of its records can be changed after the 15<sup>th</sup>.

# <u>Subsection H – How To Modify An Existing Area Plan Program</u>



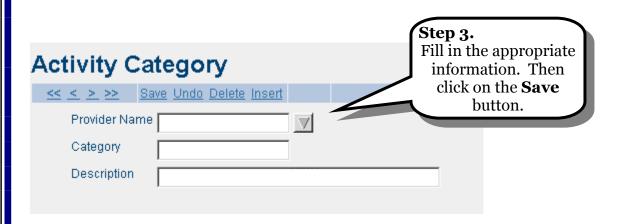




# <u>Subsection I – How To Add An Activity Category</u>





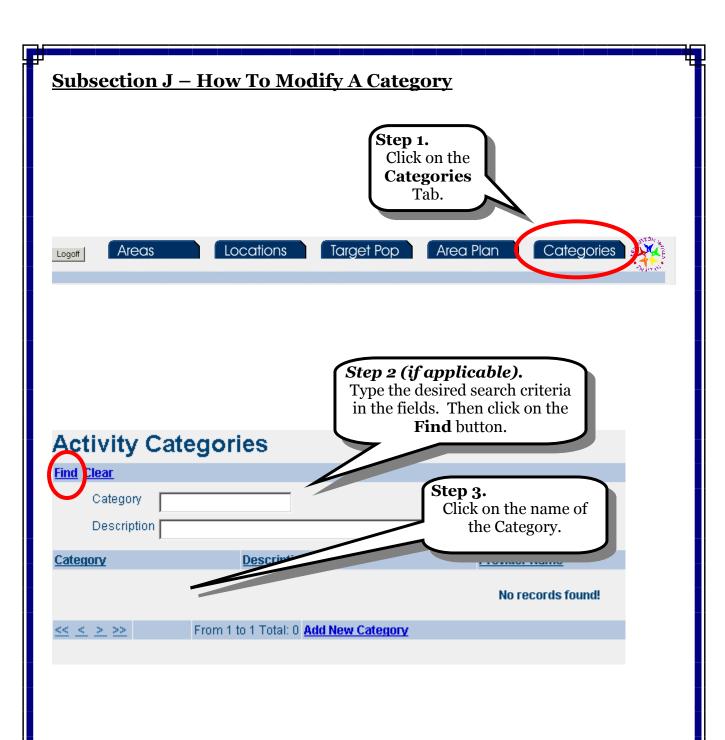


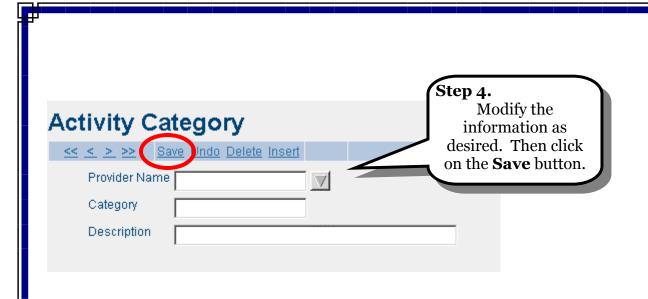
# **Required Fields On The "Activity" Screen:**

- **Provider Name** (i.e. the name of the Local Authority).
- **Category** (the name of the Category).

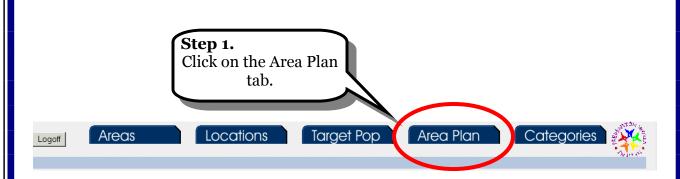
# **Optional Fields On The "Activity" Screen:**

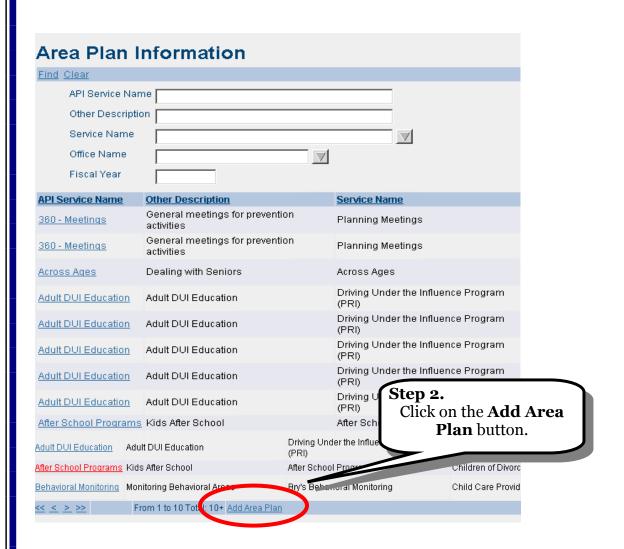
• **Description** (the description of the Category)

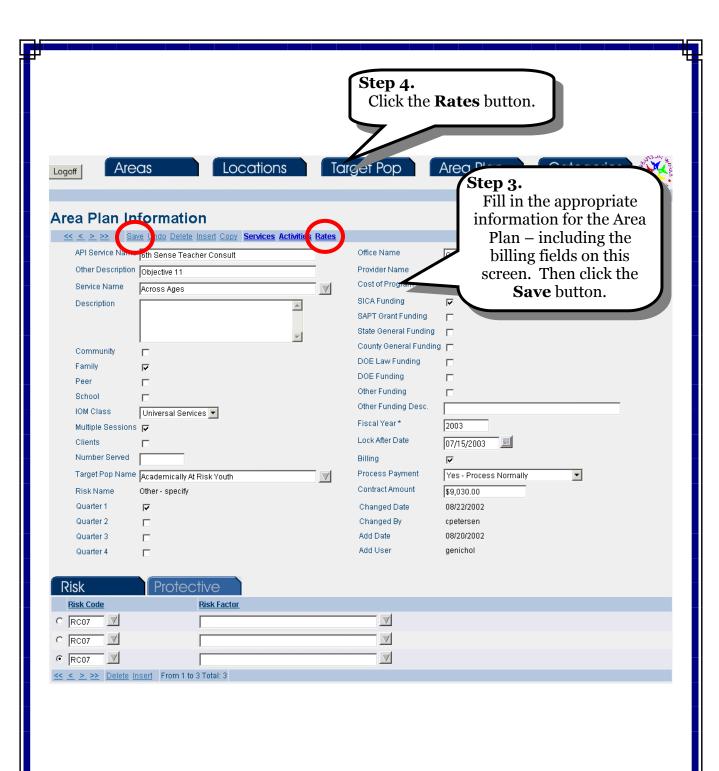


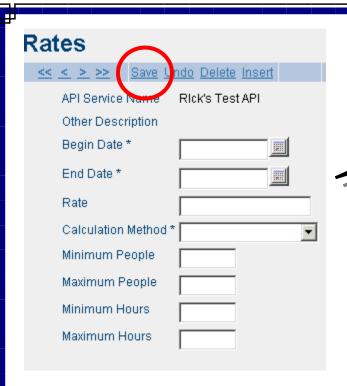


# <u>Subsection K – How To Add A Billing Rate For An Area Plan</u> <u>Program</u>









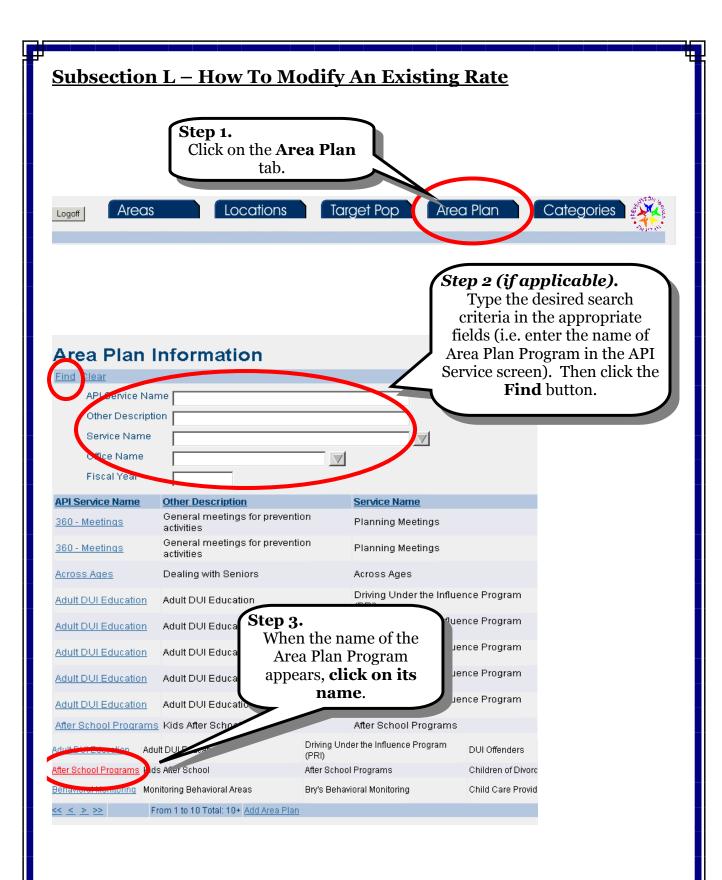
Fill in the appropriate fields. Then click the **Save** button.

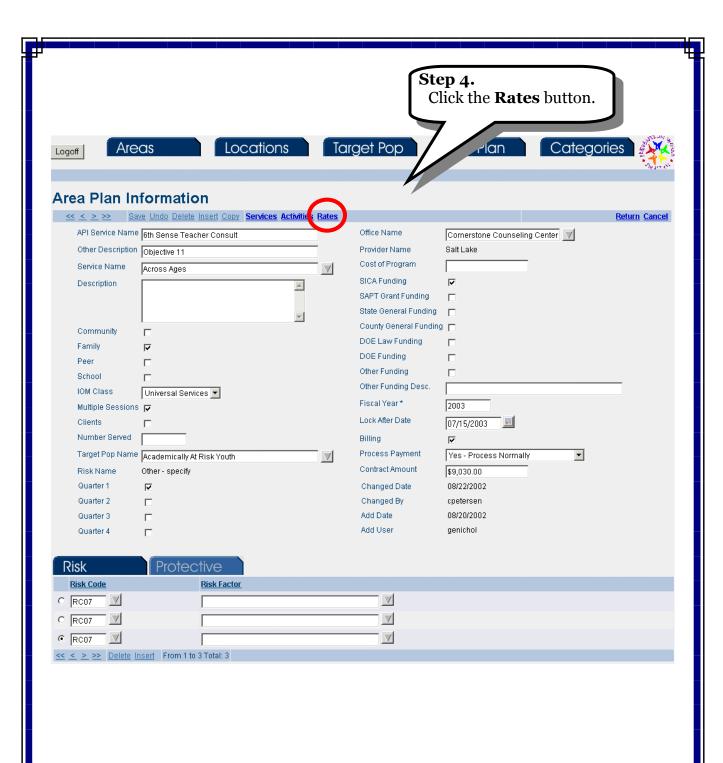
# Required Rate Fields On The "Rates" Screen:

- **Begin Date** (*The date the rate is effective*)
- **End Date** (The date the rate is no longer effective)
- **Calculation Method** (The method for calculating the rate)
- **Rate** (The fixed dollar value that will be used in calculating the rate)

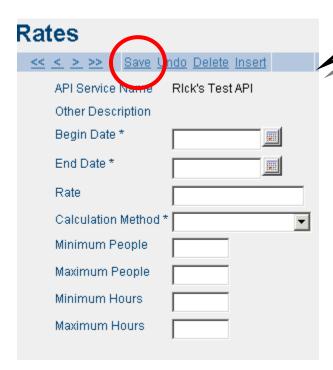
# **Optional Rate Fields On The "Rates" Screen:**

- **Minimum People** (The minimum number of people who can attend a session for it to be billable)
- **Maximum People** (The maximum number of people who can attend a session for it to be billable)
- **Minimum Hours** (The minimum number of hours a session must last for it to be billable)
- Maximum Hours (The maximum number of hours a session must last for it to be billable)









Step 6.

Make the desired changes. Then click the **Save** button.